



Questions

Your Questions Answered

Has it changed?
Has it stayed gloriously the same?

Here are the answers to the most
commonly asked questions about our
2024 Christmas edition.

Where Christmas Comes Alive



1

Question

Do you cater for my dietary requirements?

Almost certainly. We offer vegetarian, vegan, gluten-free, and dairy-free options on all courses and cater to most major allergies and religious requirements.

Closer to the date of your event, you will receive a link to register for your e-ticket and can notify us of any dietary requirements.





2

Question

Is there an age limit?

The minimum age of guests attending these evenings is 18. Any guest below this age, to a lower limit of 16 years, can be admitted when accompanied by a parent or guardian and on the proviso that they will not approach any licensed bar for beverages.





3

Question

Should I dress up?

Yes! Dress to impress! Smart casual dress is a minimum requirement on these evenings. Sportswear, including sports trainers, is not permitted, and gentlemen are requested to wear a collar (yes, a polo shirt is permitted!).





4

Question

What time can I arrive?
What happens if I am
late?

The pre-dinner reception commences at 7.30pm. There will be strictly no admittance before this time. The doors will close at 10pm and no guests will be allowed entry after this time without prior arrangement. Our Resident DJ will conclude at 12.30am. To comply with licensing regulations, the building will close at 12.45am.





5

Question

How do I get my ticket?
Do I need to print it?

Once the final balance has been paid, the party organiser will receive an email containing a link that must be issued to all guests attending. This link can be forwarded with ease via email or WhatsApp. Each guest can then register for their priority entry ticket, select their dietary requirements, and notify Friern Manor of special access needs.

Once you have pre-registered, you will receive your e-ticket via email which you can scan from your phone upon arrival. It does not need to be printed, however, it can be if you prefer.





6

Question

Is it really All Inclusive?

Yes! On arrival, you will be greeted with reception drinks.

These include an unlimited supply of soft drinks, sparkling wine, Bucks Fizz, and beer.

A full three course meal will be served, along with an unlimited supply of table wines, beers, and minerals.

Please note, all guests will be served our set, published menu, unless our vegetarian or vegan option has been ordered via pre-registration.

The free spirit bar will open at 10pm and offer single measures of house and selected premium spirits, table wines, vermouth and soft drinks. All spirits must be served with a mixer.

Café Club, located within The Indoor Garden, will open at 10pm, serving a selection of coffees and speciality teas.

Café Club will close at 11.30pm.





7

Question

Do you have anywhere I
can stay?

No, but there are 3 hotels locally:

The Bell Inn, Horndon on the Hill,

01375 642 463

Holiday Inn, Festival Leisure Park,

Basildon 01268 824040

Travelodge, Brentwood East Horndon

Hotel 0871 984 6016





8

Question

Do I have to make payment when I book my party night?

No. A provisional booking can be held for an agreed period.

A non-refundable deposit is required to confirm all bookings on the agreed date.

The final balance for the evening is due 28 days before your party night, after which time no refunds can be made.





9

Question

Do you have parking?
Can I leave my car
overnight?

Yes. You are welcome to leave your car overnight, but we ask that you collect it by midday the following day and advise that you leave it at your own risk. The hotel strongly recommends arranging your transport for your homeward journey in advance; otherwise, delays may occur. We recommend Value Cars 01268 525252.





10

Question

Will I be sitting with strangers?

No. We only seat guests from the same party together. If you have a preferred seating arrangement, we will try to accommodate it; however, no guarantees can be made. Table plans are created one week prior to the party night.





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