

ACCESSABILITY GUIDE

Welcome

Some of Friern Manor's buildings and infrastructure date back as far as 1790, and obviously, provisions for guests requiring ease of access through ailments or disabilities were not at the forefront of design.

We're continually developing improvements for accessibility, which are creative and sensitive to our surroundings. We value the input of disabled individuals and work closely with Historic England, who provide invaluable advice to listed building owners within England, on how to adapt and adopt old buildings.



Historic England's guidance on improving access to historic buildings and landscapes for people with disabilities has been invaluable to the family. It has allowed us to implement various positive changes at Friern Manor while working within the wider conservation principles.

We fully appreciate we have not yet achieved all we would have hoped on this journey. As a family establishment, we are actively listening and eagerly welcome your feedback.

We hope you enjoy your visit.



FRIERN MANOR ESTATE

WE ARE HERE TO HELP



Step free access to the main event locations



Fully equipped bathroom facilities



Disabled Access to either the Manor House or Old Coaching Stables is best provided by the step free routes on the exit road of the establishment, identified on the map; please advise the bellboys of your need on arrival, and they will be pleased to assist.

Bathroom facilities for wheelchair users have been developed within the main administration area and are shown on the map. Please ask any staff member for assistance locating these facilities; they require a Radar Key, and a spare is available via concierge.